









# **Mechatronics Maintenance Specialist**

# QP Code: ELE/Q7105

Version: 2.0

NSQF Level: 5

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# Contents

| ELE/Q7105: Mechatronics Maintenance Specialist  | 3  |
|---|----|
| Brief Job Description   | 3  |
| Applicable National Occupational Standards (NOS)                                      | 3  |
| Compulsory NOS  |    |
| Qualification Pack (QP) Parameters  | 3  |
| ELE/N7109: Set up circuits and electrical components in the mechatronics system       | 5  |
| ELE/N7110: Install, test and use the sensors and actuators in the mechatronics system | 11 |
| ELE/N7111: Install, test and use microcontroller in the mechatronics system           | 16 |
| ELE/N1002: Apply health and safety practices at the workplace                         | 20 |
| DGT/VSQ/N0102: Employability Skills (60 Hours)  |    |
| Assessment Guidelines and Weightage   | 35 |
| Assessment Guidelines   | 35 |
| Assessment Weightage  | 36 |
| Acronyms  | 37 |
| Glossary  | 38 |
|   |    |







# **ELE/Q7105: Mechatronics Maintenance Specialist**

## **Brief Job Description**

A Mechatronics Maintenance Specialist is responsible for installing, testing, and using sensors, actuators, and microcontrollers in the mechatronics system. The individual is also responsible for carrying out the repair and maintenance of the mechatronics system.

#### **Personal Attributes**

The individual must have attention to detail, problem-solving skills and the ability to work in coordination with others. The individual must be able to work for long durations with concentration.

# **Applicable National Occupational Standards (NOS)**

#### **Compulsory NOS:**

- 1. ELE/N7109: Set up circuits and electrical components in the mechatronics system
- 2. ELE/N7110: Install, test and use the sensors and actuators in the mechatronics system
- 3. ELE/N7111: Install, test and use microcontroller in the mechatronics system
- 4. ELE/N1002: Apply health and safety practices at the workplace
- 5. DGT/VSQ/N0102: Employability Skills (60 Hours)

#### **Qualification Pack (QP) Parameters**

| Sector                        | Electronics        |
|-------------------------------|--------------------|
| Sub-Sector                    |                    |
| Occupation                    | Engineering-I&A    |
| Country                       | India              |
| NSQF Level                    | 5                  |
| Credits                       | 20                 |
| Aligned to NCO/ISCO/ISIC Code | NCO-2015/7412.0101 |









| Minimum Educational Qualification &<br>Experience    | Diploma (after 10 (Electrical/Electronics)) with 1<br>Year of experience relevant experience<br>OR<br>12th grade pass with 1 year NTC/ NAC with 1 Year<br>of experience relevant experience<br>OR<br>12th grade Pass with 2 Years of experience relevant<br>experience<br>OR<br>Previous relevant Qualification of NSQF Level (4)<br>with 3 Years of experience relevant experience<br>OR<br>10th grade pass with 4 Years of experience relevant<br>experience |
|--|--|
| Minimum Level of Education for<br>Training in School | 10th Class   |
| Pre-Requisite License or Training                    | NA   |
| Minimum Job Entry Age                                | 21 Years   |
| Last Reviewed On                                     | NA   |
| Next Review Date                                     | 30/04/2025   |
| NSQC Approval Date                                   | 24/02/2022   |
| Version  | 2.0  |
| Reference code on NQR                                | QG-05-EH-00427-2023-V1.1-ESSC  |
| NQR Version  | 1.0  |

#### **Remarks:**

NA







# **ELE/N7109: Set up circuits and electrical components in the mechatronics system**

### Description

This OS unit is about setting up circuits and electrical components in the mechatronics system.

#### Scope

The scope covers the following :

- Set up microcontrollers
- Set up circuits, electrical components and pneumatic system

## **Elements and Performance Criteria**

#### Set up microcontrollers

To be competent, the user/individual on the job must be able to:

- **PC1.** select an appropriate mechatronics system to solve the given industrial problem(s) and improve productivity
- **PC2.** select the appropriate mechatronics components for the installation of the mechatronics system
- **PC3.** test the mechatronics components to ensure they are functioning correctly
- **PC4.** install the mechatronics control system
- PC5. program the microprocessor and microcontroller
- PC6. install the hardware interfacing units of microcontrollers
- **PC7.** test the microcontrollers for the correct functioning and carry out troubleshooting for any issues identified

#### Set up circuits, electrical components and pneumatic system

To be competent, the user/individual on the job must be able to:

- PC8. select the appropriate power converter circuits and electrical drives for installation
- **PC9.** test the electrical components and circuits for correct functioning and compatibility with the mechatronics system
- PC10. select the appropriate pneumatic values according to the need
- PC11. perform sequence control and use the logic functions for operating the pneumatic system
- PC12. use relays in the pneumatic system
- PC13. monitor the pneumatic fluid by analysing the speed and pressure control sensors
- **PC14.** carry out troubleshooting for any issues encountered with the pneumatic system
- PC15. design the cascade circuits
- **PC16.** use the appropriate techniques for programming PLC with the help of Ladder diagram
- PC17. install the pneumatic power system
- **PC18.** follow the relevant case studies for implementing the pneumatic system in the automatic production line







**PC19.** carry out maintenance of the circuits, electrical components and pneumatic system

# Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** the need and scope of mechatronics system
- KU2. mechatronics system and its scope in the automation sector
- KU3. the traditional vs. mechatronics approach
- **KU4.** how to interpret the block diagram representation of general mechatronics system showing various components with suitable example
- **KU5.** relevant control systems such as open and closed-loop systems, basic elements of the closed- loop system
- KU6. basic circuit concepts
- KU7. the semiconductor circuit elements
- KU8. different types of circuits used in mechatronic devices
- KU9. how to interpret the pneumatic symbols in pneumatic systems
- KU10. the function and operation of pneumatic valves
- KU11. the logic functions used in the pneumatic system
- KU12. the sequence control for operating the pneumatic system
- KU13. the function of relays and their working in the pneumatic system
- KU14. the need for the proximity sensor and its application in pneumatic cylinder
- KU15. speed and pressure control sensor for monitoring the pneumatic fluid
- KU16. the design of cascade circuits
- KU17. the process of programming PLCs in the Ladder diagram
- KU18. the pneumatic systems used in the automatic production line
- KU19. the principles of operation, characteristics and applications of power semiconductor devices
- KU20. the characteristics of power semiconductor devices and circuits
- KU21. the concept of fluid power
- **KU22.** how to carry out repair and maintenance of the circuits, electrical components and pneumatic system

# **Generic Skills (GS)**

User/individual on the job needs to know how to:

- GS1. write work-related notes and maintain relevant records
- GS2. read the relevant literature to get the latest updates about the field of work
- GS3. listen attentively to understand the information/ instructions being shared by the speaker
- GS4. communicate politely and professionally
- GS5. plan and prioritise tasks to ensure timely completion
- GS6. evaluate all possible solutions to a problem to select the best one







- GS7. co-ordinate with the co-workers to achieve work objectives
- GS8. identify possible disruptions to work and take appropriate preventive measures
- GS9. take quick decisions to deal with workplace emergencies/ accidents







#### **Assessment Criteria**

| Assessment Criteria for Outcomes   | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|--|-----------------|--------------------|------------------|---------------|
| Set up microcontrollers  | 15              | 35                 | -                | 7             |
| <b>PC1.</b> select an appropriate mechatronics system to solve the given industrial problem(s) and improve productivity        | -               | -                  | -                | -             |
| <b>PC2.</b> select the appropriate mechatronics components for the installation of the mechatronics system                     | -               | -                  | -                | -             |
| <b>PC3.</b> test the mechatronics components to ensure they are functioning correctly  | -               | -                  | -                | -             |
| PC4. install the mechatronics control system   | -               | -                  | -                | -             |
| <b>PC5.</b> program the microprocessor and microcontroller   | -               | -                  | -                | -             |
| <b>PC6.</b> install the hardware interfacing units of microcontrollers   | -               | -                  | -                | -             |
| <b>PC7.</b> test the microcontrollers for the correct functioning and carry out troubleshooting for any issues identified      | -               | -                  | -                | -             |
| <i>Set up circuits, electrical components and pneumatic system</i>   | 15              | 20                 | -                | 8             |
| <b>PC8.</b> select the appropriate power converter circuits and electrical drives for installation                             | -               | -                  | -                | -             |
| <b>PC9.</b> test the electrical components and circuits for correct functioning and compatibility with the mechatronics system | -               | -                  | -                | -             |
| <b>PC10.</b> select the appropriate pneumatic values according to the need   | -               | -                  | -                | -             |
| <b>PC11.</b> perform sequence control and use the logic functions for operating the pneumatic system                           | -               | -                  | -                | _             |
| PC12. use relays in the pneumatic system   | -               | -                  | -                | -             |
| <b>PC13.</b> monitor the pneumatic fluid by analysing the speed and pressure control sensors                                   | -               | -                  | -                | _             |









| Assessment Criteria for Outcomes   | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|--|-----------------|--------------------|------------------|---------------|
| <b>PC14.</b> carry out troubleshooting for any issues encountered with the pneumatic system                          | -               | -                  | -                | -             |
| PC15. design the cascade circuits  | -               | -                  | -                | -             |
| <b>PC16.</b> use the appropriate techniques for programming PLC with the help of Ladder diagram                      | -               | -                  | -                | -             |
| PC17. install the pneumatic power system   | -               | -                  | -                | -             |
| <b>PC18.</b> follow the relevant case studies for implementing the pneumatic system in the automatic production line | -               | -                  | _                | -             |
| <b>PC19.</b> carry out maintenance of the circuits, electrical components and pneumatic system                       | -               | -                  | -                | -             |
| NOS Total  | 30              | 55                 | -                | 15            |







# National Occupational Standards (NOS) Parameters

| NOS Code            | ELE/N7109  |
|---------------------|--|
| NOS Name            | Set up circuits and electrical components in the mechatronics system |
| Sector              | Electronics  |
| Sub-Sector          | Industrial Automation  |
| Occupation          | Engineering-I&A  |
| NSQF Level          | 5  |
| Credits             | TBD  |
| Version             | 1.0  |
| Last Reviewed Date  | 24/02/2022   |
| Next Review Date    | 03/05/2026   |
| NSQC Clearance Date | 03/05/2023   |







# ELE/N7110: Install, test and use the sensors and actuators in the mechatronics system

### Description

This OS unit is about installing sensors and actuators in a mechatronics system along with testing and using them.

# Scope

The scope covers the following :

- Install, test and use sensors
- Install, test and use actuators

### **Elements and Performance Criteria**

#### Install, test and use sensors

To be competent, the user/individual on the job must be able to:

- PC1. select the appropriate contact or contactless sensors for installation as appropriate
- PC2. install the selected sensors such as potentiometer sensor following the standard procedure
- PC3. test the sensors for correct functioning after installation
- PC4. check the working of the strain gauge sensor and measure the torque applied by the motor
- PC5. determine the measurement of position and displacement using the eddy current sensor
- PC6. use the capacitive element by replacing the mechanical buttons
- **PC7.** use the inductive sensor to measure high precision measurements of displacement, distance, oscillation in harsh industrial environments
- PC8. check the position of the piston in the cylinder by using the pneumatic sensor
- **PC9.** detect weak infrared irradiation caused by temperature fluctuation by using a pyro-electric sensor
- **PC10.** measure the electrical potential caused by applying mechanical force to a piezoelectric material by using a piezoelectric sensor
- PC11. carry out repair and maintenance of sensors

#### Install, test and use actuators

To be competent, the user/individual on the job must be able to:

- **PC12.** select the appropriate analogue or digital actuators to install in electrical and hydraulic systems to control various physical quantities
- PC13. install an actuator with the appropriate properties according to the need
- PC14. use the appropriate interface circuitry to match the actuator to the system driving it
- PC15. test the actuator for correct functioning after installation
- **PC16.** carry out troubleshooting for any issues identified with the installed hydraulic and pneumatic actuator as per the sketches and block diagrams
- PC17. debounce the keypads to use the mechanical switches as required









- PC18. install and use the vane motor as per the standard procedure
- **PC19.** control high-powered circuit using a lower power signal through electro-mechanical and solid- state relays
- PC20. use the stepper motor to convert electrical power into mechanical power
- PC21. create analytical design and development solutions for actuators for different applications
- PC22. carry out repair and maintenance of actuators

# Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. use of contact and non-contact type sensors
- **KU2.** the functions and application of Potentiometer Sensors, Strain Gauge Elements, Capacitive Elements, Eddy Current, Inductive Proximity Sensors, Light Sensors, Pressure Sensors, Pneumatic Sensors, Pyro Electrical Sensors, Piezoelectric Sensors etc.
- KU3. the criteria for selecting sensors for use
- **KU4.** the classification, need and scope of different types of actuators
- KU5. the process of pneumatic actuation, hydraulic actuation and double-acting
- KU6. use of different types of motors such as vane motors
- **KU7.** the components of electrical actuation systems such as switching devices, solenoid type devices, drive systems, mechanical switches, keypads, electromechanical and solid-state relays, stepper motors
- KU8. the criteria for the selection of different types of actuators
- KU9. how to carry out repair and maintenance of sensors and actuators in mechatronics system

# **Generic Skills (GS)**

User/individual on the job needs to know how to:

- **GS1.** maintain the record of work-related observations
- GS2. read the relevant literature to get the latest updates about the field of work
- GS3. communicate politely and professionally
- **GS4.** listen attentively to understand the information or instructions being given
- **GS5.** coordinate with the coworkers to achieve the work objectives
- GS6. plan and schedule tasks to achieve work efficiency
- **GS7.** identify possible disruptions to work and take preventive measures
- **GS8.** evaluate all possible solutions to a problem to select the best one
- GS9. take quick decisions to deal with workplace emergencies or accidents







#### **Assessment Criteria**

| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| Install, test and use sensors   | 15              | 30                 | -                | 8             |
| <b>PC1.</b> select the appropriate contact or contactless sensors for installation as appropriate   | -               | -                  | -                | -             |
| <b>PC2.</b> install the selected sensors such as potentiometer sensor following the standard procedure  | -               | -                  | -                | -             |
| <b>PC3.</b> test the sensors for correct functioning after installation   | -               | -                  | -                | -             |
| <b>PC4.</b> check the working of the strain gauge sensor and measure the torque applied by the motor  | -               | -                  | -                | -             |
| <b>PC5.</b> determine the measurement of position and displacement using the eddy current sensor  | -               | -                  | -                | -             |
| <b>PC6.</b> use the capacitive element by replacing the mechanical buttons  | -               | -                  | -                | -             |
| <b>PC7.</b> use the inductive sensor to measure high precision measurements of displacement, distance, oscillation in harsh industrial environments     | -               | -                  | -                | -             |
| <b>PC8.</b> check the position of the piston in the cylinder by using the pneumatic sensor  | -               | -                  | -                | -             |
| <b>PC9.</b> detect weak infrared irradiation caused by temperature fluctuation by using a pyro-electric sensor  | -               | -                  | -                | -             |
| <b>PC10.</b> measure the electrical potential caused by applying mechanical force to a piezoelectric material by using a piezoelectric sensor           | -               | -                  | -                | -             |
| PC11. carry out repair and maintenance of sensors   | -               | -                  | -                | -             |
| Install, test and use actuators   | 15              | 25                 | -                | 7             |
| <b>PC12.</b> select the appropriate analogue or digital actuators to install in electrical and hydraulic systems to control various physical quantities | -               | -                  | -                | -             |









| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| <b>PC13.</b> install an actuator with the appropriate properties according to the need  | -               | -                  | -                | _             |
| <b>PC14.</b> use the appropriate interface circuitry to match the actuator to the system driving it   | -               | -                  | -                | -             |
| <b>PC15.</b> test the actuator for correct functioning after installation   | -               | -                  | -                | -             |
| <b>PC16.</b> carry out troubleshooting for any issues identified with the installed hydraulic and pneumatic actuator as per the sketches and block diagrams | -               | -                  | -                | -             |
| <b>PC17.</b> debounce the keypads to use the mechanical switches as required  | -               | -                  | -                | _             |
| <b>PC18.</b> install and use the vane motor as per the standard procedure   | -               | -                  | -                | _             |
| <b>PC19.</b> control high-powered circuit using a lower power signal through electro-mechanical and solid- state relays                                     | -               | -                  | -                | -             |
| <b>PC20.</b> use the stepper motor to convert electrical power into mechanical power  | -               | -                  | -                | -             |
| <b>PC21.</b> create analytical design and development solutions for actuators for different applications  | -               | -                  | -                | -             |
| <b>PC22.</b> carry out repair and maintenance of actuators  | -               | -                  | -                | -             |
| NOS Total   | 30              | 55                 | -                | 15            |







# National Occupational Standards (NOS) Parameters

| NOS Code            | ELE/N7110  |
|---------------------|--|
| NOS Name            | Install, test and use the sensors and actuators in the mechatronics system |
| Sector              | Electronics  |
| Sub-Sector          | Industrial Automation  |
| Occupation          | Engineering-I&A  |
| NSQF Level          | 5  |
| Credits             | TBD  |
| Version             | 1.0  |
| Last Reviewed Date  | 24/02/2022   |
| Next Review Date    | 03/05/2026   |
| NSQC Clearance Date | 03/05/2023   |







# **ELE/N7111:** Install, test and use microcontroller in the mechatronics system

## Description

This OS unit is about carrying out the installation of a microcontroller in the mechatronics system, along with testing and using it.

### Scope

The scope covers the following :

• Install, test and use microcontroller

#### **Elements and Performance Criteria**

#### Install, test and use microcontroller

To be competent, the user/individual on the job must be able to:

- **PC1.** select an appropriate microcontroller to install according to the intended application in the mechatronics system
- **PC2.** install the microcontroller as per the standard procedure and link the function of microcontroller structure in hardware interfacing units of the mechatronics system
- PC3. test the microcontroller after installation to ensure it functions as expected
- **PC4.** program the microcontroller to execute a specific set of instructions
- **PC5.** test the functioning of the machine using the mechatronics system
- **PC6.** carry out interfacing of Analog-To-Digital (A/D) and Digital-To-Analog (D/A) convertors using the appropriate type of microcontroller
- **PC7.** compose and program stepper motor using the appropriate type of microcontroller
- PC8. compose and program Advanced RISC Machine (ARM) and microprocessor with stepper motor
- PC9. carry out repair and maintenance of microcontrollers

#### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. different applications of mechatronic systems
- KU2. structure of different types of microcontroller and their PIN configuration
- **KU3.** difference between a microprocessor and microcontroller
- **KU4.** advantages, disadvantages and applications of microcontrollers
- KU5. interfacing of D/A converters and A/D converters with microcontroller
- KU6. application of temperature control stepper motor control
- **KU7.** the function of microcontroller structure in hardware interfacing units of the mechatronics system
- KU8. instruction sets and programming concepts of microprocessor and microcontroller









- **KU9.** programming concepts to interface the hardware units with microprocessor and microcontroller
- KU10. the architecture of PIN configuration, ARM Processor
- **KU11.** the criteria for selecting an appropriate microcontroller
- **KU12.** the process of digital to analogue and vice versa conversion in a microcontroller
- **KU13.** the process of controlling the temperature with temperature sensor using microcontroller circuit
- **KU14.** the process of interfacing experiments of A/D and D/A using the appropriate type of microprocessor
- **KU15.** the process of interfacing and programming of Stepper motor using the appropriate type of microcontroller
- KU16. the process of interfacing and programming of the ARM processor with Stepper Motor
- KU17. how to carry out repair and maintenance of microcontrollers in the mechatronics system

# **Generic Skills (GS)**

User/individual on the job needs to know how to:

- **GS1.** read the relevant literature to get the latest updates about the field of work
- GS2. communicate politely and professionally
- GS3. write work-related notes
- **GS4.** take quick decisions to deal with any disruptions to work
- GS5. maintain professional relationships with co-workers and clients
- GS6. identify possible disruptions to work and take appropriate preventive measures
- GS7. evaluate all possible solutions to a problem to select the best one
- GS8. apply domain knowledge and experience to improve the quality of work







#### **Assessment Criteria**

| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| Install, test and use microcontroller   | 30              | 55                 | -                | 15            |
| <b>PC1.</b> select an appropriate microcontroller to install according to the intended application in the mechatronics system   | -               | -                  | -                | _             |
| <b>PC2.</b> install the microcontroller as per the standard procedure and link the function of microcontroller structure in hardware interfacing units of the mechatronics system | -               | -                  | -                | -             |
| <b>PC3.</b> test the microcontroller after installation to ensure it functions as expected  | -               | -                  | -                | -             |
| <b>PC4.</b> program the microcontroller to execute a specific set of instructions   | -               | -                  | -                | -             |
| <b>PC5.</b> test the functioning of the machine using the mechatronics system   | -               | -                  | -                | -             |
| <b>PC6.</b> carry out interfacing of Analog-To-Digital (A/D) and Digital-To-Analog (D/A) convertors using the appropriate type of microcontroller                                 | -               | -                  | -                | -             |
| <b>PC7.</b> compose and program stepper motor using the appropriate type of microcontroller   | -               | -                  | -                | -             |
| <b>PC8.</b> compose and program Advanced RISC<br>Machine (ARM) and microprocessor with stepper<br>motor   | -               | -                  | -                | _             |
| <b>PC9.</b> carry out repair and maintenance of microcontrollers  | -               | -                  | -                | -             |
| NOS Total   | 30              | 55                 | -                | 15            |







# National Occupational Standards (NOS) Parameters

| NOS Code            | ELE/N7111  |
|---------------------|--|
| NOS Name            | Install, test and use microcontroller in the mechatronics system |
| Sector              | Electronics  |
| Sub-Sector          | Industrial Automation  |
| Occupation          | Engineering-I&A  |
| NSQF Level          | 5  |
| Credits             | TBD  |
| Version             | 1.0  |
| Last Reviewed Date  | 24/02/2022   |
| Next Review Date    | 03/05/2026   |
| NSQC Clearance Date | 03/05/2023   |







# **ELE/N1002: Apply health and safety practices at the workplace**

### Description

This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace.

### Scope

The scope covers the following :

- Deal with workplace hazards
- Apply fire safety practices
- Follow emergencies, rescue and first-aid procedures
- Effective waste management/recycling practices

### **Elements and Performance Criteria**

#### Deal with workplace hazards

To be competent, the user/individual on the job must be able to:

- PC1. identify job-site hazards and possible causes of accident in the workplace
- **PC2.** perform work complying to organizational safe working practices and observing hazard signs displayed on containers, equipment and in various work areas such as inside buildings, in open areas and public spaces, etc.
- **PC3.** use appropriate personal protective equipment (PPE) for specific tasks and work conditions, contaminant (concentration w.r.t air) requirements and severity of hazard while conforming to the Indian/International standards
- **PC4.** follow standard safety procedures while handling tool/ ,equipment, hazardous substances and while working in hazardous environments
- **PC5.** dispose electronic waste (such as toxins; metals such as lead, cadmium, barium; flame retardant plastics, welding slag etc.) as per industry approved techniques
- **PC6.** avoid damage of components due to negligence in electrostatic discharge (ESD) procedures
- **PC7.** locate general health and safety equipment in the workplace such as fire extinguishers; first aid equipment; safety instruments, clothing and installations (fire exits, exhaust fans)
- PC8. maintain appropriate posture while handling heavy objects
- PC9. apply good housekeeping practices at all times

#### Apply fire safety practices

To be competent, the user/individual on the job must be able to:

- **PC10.** take preventive measures to prevent fire hazards
- **PC11.** use appropriate fire extinguishers for different types of fires
  - Types of fires: Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no l
- PC12. exhibit rescue and first-aid techniques in case of fire or electrocution









#### Follow emergencies, rescue and first-aid procedures

To be competent, the user/individual on the job must be able to:

- **PC13.** administer appropriate first aid to victims in case of bleeding, burns, choking, electric shock, poisoning etc.
- PC14. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock,
- **PC15.** participate regularly in emergency procedures such as raising alarm, safe/efficient, evacuation, correct means of taking shelter and escaping, correct assembly point, roll call, correct return to work
- PC16. use correct method to move injured people and others during an emergency

#### Effective waste management/recycling practices

To be competent, the user/individual on the job must be able to:

- PC17. identify recyclable and non-recyclable, and hazardous waste generated
- PC18. segregate waste into different categories
- PC19. ensure disposal of non-recyclable waste appropriately
- PC20. deposit non-recyclable and reusable material at identified location
- PC21. follow processes specified for disposal of hazardous waste

# Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** importance of working in clean and safe work environment following safety practices and procedures
- **KU2.** health and safety roles and responsibilities of relevant personnel within and outside the organisation
- KU3. key internal and external sources of health and safety information
- KU4. basic knowledge of electronic devices and related health risks
- KU5. meaning of hazards and risks
- **KU6.** various types of health and safety hazards commonly present in the work environment such as physical hazards, electrical hazards, chemical hazards, fire hazards, equipment related hazards, health hazards, etc.
- KU7. methods of accident prevention
- KU8. importance of using protective clothing/equipment while working
- KU9. general principles for identifying and controlling health and safety risks
- **KU10.** main hazards and preventive as well as control measures while working with different types of equipment
- **KU11.** importance of carrying out electrical and non-electrical isolation to prevent hazards from loss of machine/system/process control
- **KU12.** main hazards and preventive as well as control measures when working with electrical systems or using electrical equipment
- KU13. forms and classifications of hazardous substances
- KU14. safe working practices while working at various hazardous sites
- **KU15.** prevention and control measures to reduce risks from exposure to hazardous substances









- **KU16.** health effects associated with exposure to noise and vibration and the appropriate control measures
- **KU17.** precautionary activities to prevent the fire accident
- **KU18.** various causes of fire such as heating of metal, spontaneous ignition, sparking, electrical eating, loose fires (smoking, welding, etc.) chemical fires etc.
- KU19. techniques of using the different fire extinguishers
- KU20. different methods and material to extinguish fires
- KU21. different materials used for extinguishing fire such as sand, water, foam, CO2, dry powder
- KU22. rescue techniques used during a fire hazard
- KU23. various types of safety signs and their meaning
- **KU24.** basic first aid treatment relevant to the common work place injuries e.g. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries
- KU25. contents of written accident report
- **KU26.** potential injuries and ill health associated with incorrect handing of tools and equipment
- KU27. safe lifting and carrying practices
- KU28. potential impact to a person who is moved incorrectly
- KU29. personal safety, health and dignity issues relating to the movement of a person by others
- KU30. ESD measures and 5S
- KU31. efficient utilization and management of material and water
- **KU32.** ways to recognize common electrical problems and practices of conserving electricity
- **KU33.** usage of different colours of dustbins, categorization of waste into dry, wet, recyclable, nonrecyclable and items of single-use plastics
- KU34. organization's procedure for minimizing waste
- **KU35.** waste management and methods of waste disposal
- KU36. common sources of pollution and ways to minimize it
- **KU37.** names, contact information and location of people responsible for health and safety in the workplace
- **KU38.** location of documents and equipment for health and safety compliance/practices in the workplace
- **KU39.** safety notices, signs and instructions at workplace

# **Generic Skills (GS)**

User/individual on the job needs to know how to:

- **GS1.** interpret general health and safety guidelines labels, charts, signages
- GS2. read operation manuals
- **GS3.** write health and safety compliance report
- GS4. write an accident/incident report in local language or English
- **GS5.** provide an emergency or safety incident brief to seniors or relevant authorities in a calm, clear and to-the-point manner
- GS6. communicate general health and safety guidelines to colleagues/co-workers







- **GS7.** communicate appropriately with co-workers in order to clarify instructions and other issues
- **GS8.** act in case of any potential hazards observed in the work place
- **GS9.** plan and organize their own work schedule, work area, tools, equipment in compliance with organizational policies for health, safety and security
- **GS10.** take adequate measures to ensure the safety of clients and visitors at the workplace
- GS11. identify immediate or temporary solutions to resolve delays
- GS12. evaluate the work area for health and safety risks or hazards
- **GS13.** use cause and effect relations to anticipate potential issues, problems and their solution in the work area related to safety
- GS14. recognise emergency and potential emergency situations
- GS15. protect self and others from a health and safety risk or hazard
- **GS16.** communicate and collaborate to incorporate sustainable practices (greening) in workplace processes
- GS17. record data on waste disposal at workplace







#### **Assessment Criteria**

| Assessment Criteria for Outcomes   | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|--|-----------------|--------------------|------------------|---------------|
| Deal with workplace hazards  | 20              | 31                 | -                | -             |
| <b>PC1.</b> identify job-site hazards and possible causes of accident in the workplace   | 2               | 3                  | -                | -             |
| <b>PC2.</b> perform work complying to organizational safe working practices and observing hazard signs displayed on containers, equipment and in various work areas such as inside buildings, in open areas and public spaces, etc.                  | 3               | 4                  | -                | -             |
| <b>PC3.</b> use appropriate personal protective equipment<br>(PPE) for specific tasks and work conditions,<br>contaminant (concentration w.r.t air) requirements<br>and severity of hazard while conforming to the<br>Indian/International standards | 3               | 4                  | -                | -             |
| <b>PC4.</b> follow standard safety procedures while handling tool/ ,equipment, hazardous substances and while working in hazardous environments  | 3               | 4                  | -                | -             |
| <b>PC5.</b> dispose electronic waste (such as toxins; metals such as lead, cadmium, barium; flame retardant plastics, welding slag etc.) as per industry approved techniques   | 2               | 4                  | -                | _             |
| <b>PC6.</b> avoid damage of components due to negligence in electrostatic discharge (ESD) procedures   | 2               | 3                  | -                | -             |
| <b>PC7.</b> locate general health and safety equipment in the workplace such as fire extinguishers; first aid equipment; safety instruments, clothing and installations (fire exits, exhaust fans)   | 2               | 3                  | -                | -             |
| <b>PC8.</b> maintain appropriate posture while handling heavy objects  | 1               | 3                  | -                | -             |
| PC9. apply good housekeeping practices at all times  | 2               | 3                  | -                | -             |
| Apply fire safety practices  | 4               | 9                  | -                | -             |
| <b>PC10.</b> take preventive measures to prevent fire hazards  | 2               | 3                  | -                | -             |









| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| <ul> <li>PC11.</li> <li>use appropriate fire extinguishers for different types of fires</li> <li>Types of fires: Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no l</li> </ul> | 1               | 3                  | -                | -             |
| <b>PC12.</b> exhibit rescue and first-aid techniques in case of fire or electrocution   | 1               | 3                  | -                | -             |
| Follow emergencies, rescue and first-aid procedures   | 6               | 13                 | -                | -             |
| <b>PC13.</b> administer appropriate first aid to victims in case of bleeding, burns, choking, electric shock, poisoning etc.  | 1               | 3                  | _                | -             |
| <b>PC14.</b> administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock,   | 1               | 2                  | -                | -             |
| <b>PC15.</b> participate regularly in emergency procedures such as raising alarm, safe/efficient, evacuation, correct means of taking shelter and escaping, correct assembly point, roll call, correct return to work   | 2               | 4                  | -                | -             |
| <b>PC16.</b> use correct method to move injured people and others during an emergency   | 2               | 4                  | -                | -             |
| Effective waste management/recycling practices  | 5               | 12                 | -                | -             |
| <b>PC17.</b> identify recyclable and non-recyclable, and hazardous waste generated  | 1               | 3                  | -                | -             |
| PC18. segregate waste into different categories   | 1               | 2                  | -                | -             |
| <b>PC19.</b> ensure disposal of non-recyclable waste appropriately  | 1               | 2                  | _                | -             |
| <b>PC20.</b> deposit non-recyclable and reusable material at identified location  | 1               | 3                  | -                | -             |









| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| <b>PC21.</b> follow processes specified for disposal of hazardous waste | 1               | 2                  | -                | -             |
| NOS Total   | 35              | 65                 | -                | -             |









# National Occupational Standards (NOS) Parameters

| NOS Code            | ELE/N1002  |
|---------------------|--|
| NOS Name            | Apply health and safety practices at the workplace |
| Sector              | Electronics  |
| Sub-Sector          | Generic  |
| Occupation          | Generic - Health Safety                            |
| NSQF Level          | 4  |
| Credits             | TBD  |
| Version             | 3.0  |
| Last Reviewed Date  | 24/02/2022   |
| Next Review Date    | 24/02/2025   |
| NSQC Clearance Date | 24/02/2022   |







# DGT/VSQ/N0102: Employability Skills (60 Hours)

# Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

### Scope

The scope covers the following :

- Introduction to Employability Skills
- Constitutional values Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Career Development & Goal Setting
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

#### **Elements and Performance Criteria**

#### Introduction to Employability Skills

To be competent, the user/individual on the job must be able to:

- PC1. identify employability skills required for jobs in various industries
- PC2. identify and explore learning and employability portals

#### Constitutional values - Citizenship

To be competent, the user/individual on the job must be able to:

- **PC3.** recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.
- PC4. follow environmentally sustainable practices

#### Becoming a Professional in the 21st Century

To be competent, the user/individual on the job must be able to:

- PC5. recognize the significance of 21st Century Skills for employment
- **PC6.** practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life

#### Basic English Skills

To be competent, the user/individual on the job must be able to:









- **PC7.** use basic English for everyday conversation in different contexts, in person and over the telephone
- **PC8.** read and understand routine information, notes, instructions, mails, letters etc. written in English
- PC9. write short messages, notes, letters, e-mails etc. in English

### Career Development & Goal Setting

To be competent, the user/individual on the job must be able to:

- PC10. understand the difference between job and career
- **PC11.** prepare a career development plan with short- and long-term goals, based on aptitude

### Communication Skills

To be competent, the user/individual on the job must be able to:

- **PC12.** follow verbal and non-verbal communication etiquette and active listening techniques in various settings
- PC13. work collaboratively with others in a team

### Diversity & Inclusion

To be competent, the user/individual on the job must be able to:

- PC14. communicate and behave appropriately with all genders and PwD
- PC15. escalate any issues related to sexual harassment at workplace according to POSH Act

### Financial and Legal Literacy

To be competent, the user/individual on the job must be able to:

- PC16. select financial institutions, products and services as per requirement
- PC17. carry out offline and online financial transactions, safely and securely
- **PC18.** identify common components of salary and compute income, expenses, taxes, investments etc
- **PC19.** identify relevant rights and laws and use legal aids to fight against legal exploitation *Essential Digital Skills*

To be competent, the user/individual on the job must be able to:

- PC20. operate digital devices and carry out basic internet operations securely and safely
- PC21. use e- mail and social media platforms and virtual collaboration tools to work effectively
- PC22. use basic features of word processor, spreadsheets, and presentations

#### Entrepreneurship

To be competent, the user/individual on the job must be able to:

- **PC23.** identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research
- **PC24.** develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion
- **PC25.** identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity

#### Customer Service

To be competent, the user/individual on the job must be able to:

- **PC26.** identify different types of customers
- **PC27.** identify and respond to customer requests and needs in a professional manner.









PC28. follow appropriate hygiene and grooming standards

#### Getting ready for apprenticeship & Jobs

To be competent, the user/individual on the job must be able to:

- PC29. create a professional Curriculum vitae (Résumé)
- **PC30.** search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively
- PC31. apply to identified job openings using offline /online methods as per requirement
- **PC32.** answer questions politely, with clarity and confidence, during recruitment and selection
- PC33. identify apprenticeship opportunities and register for it as per guidelines and requirements

# Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. need for employability skills and different learning and employability related portals
- KU2. various constitutional and personal values
- KU3. different environmentally sustainable practices and their importance
- KU4. Twenty first (21st) century skills and their importance
- **KU5.** how to use English language for effective verbal (face to face and telephonic) and written communication in formal and informal set up
- KU6. importance of career development and setting long- and short-term goals
- **KU7.** about effective communication
- KU8. POSH Act
- KU9. Gender sensitivity and inclusivity
- KU10. different types of financial institutes, products, and services
- **KU11.** how to compute income and expenditure
- KU12. importance of maintaining safety and security in offline and online financial transactions
- KU13. different legal rights and laws
- KU14. different types of digital devices and the procedure to operate them safely and securely
- **KU15.** how to create and operate an e- mail account and use applications such as word processors, spreadsheets etc.
- KU16. how to identify business opportunities
- KU17. types and needs of customers
- KU18. how to apply for a job and prepare for an interview
- KU19. apprenticeship scheme and the process of registering on apprenticeship portal

# **Generic Skills (GS)**

User/individual on the job needs to know how to:

- GS1. read and write different types of documents/instructions/correspondence
- GS2. communicate effectively using appropriate language in formal and informal settings









- GS3. behave politely and appropriately with all
- **GS4.** how to work in a virtual mode
- GS5. perform calculations efficiently
- **GS6.** solve problems effectively
- **GS7.** pay attention to details
- **GS8.** manage time efficiently
- GS9. maintain hygiene and sanitization to avoid infection







#### **Assessment Criteria**

| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| Introduction to Employability Skills  | 1               | 1                  | -                | -             |
| <b>PC1.</b> identify employability skills required for jobs in various industries   | -               | -                  | -                | -             |
| <b>PC2.</b> identify and explore learning and employability portals   | -               | -                  | -                | -             |
| Constitutional values – Citizenship   | 1               | 1                  | -                | -             |
| <b>PC3.</b> recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.  | -               | _                  | -                | -             |
| PC4. follow environmentally sustainable practices   | -               | -                  | -                | -             |
| Becoming a Professional in the 21st Century   | 2               | 4                  | -                | -             |
| <b>PC5.</b> recognize the significance of 21st Century Skills for employment  | -               | -                  | -                | -             |
| <b>PC6.</b> practice the 21st Century Skills such as Self-<br>Awareness, Behaviour Skills, time management,<br>critical and adaptive thinking, problem-solving,<br>creative thinking, social and cultural awareness,<br>emotional awareness, learning to learn for<br>continuous learning etc. in personal and<br>professional life | -               | _                  | -                | -             |
| Basic English Skills  | 2               | 3                  | -                | -             |
| <b>PC7.</b> use basic English for everyday conversation in different contexts, in person and over the telephone   | -               | -                  | -                | -             |
| <b>PC8.</b> read and understand routine information, notes, instructions, mails, letters etc. written in English  | -               | -                  | -                | -             |
| <b>PC9.</b> write short messages, notes, letters, e-mails etc. in English   | -               | -                  | -                | -             |
| Career Development & Goal Setting   | 1               | 2                  | -                | -             |









| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| <b>PC10.</b> understand the difference between job and career   | -               | -                  | -                | -             |
| <b>PC11.</b> prepare a career development plan with short- and long-term goals, based on aptitude                     | -               | -                  | -                | -             |
| Communication Skills  | 2               | 2                  | -                | -             |
| <b>PC12.</b> follow verbal and non-verbal communication etiquette and active listening techniques in various settings | -               | -                  | -                | -             |
| PC13. work collaboratively with others in a team  | -               | -                  | -                | -             |
| Diversity & Inclusion   | 1               | 2                  | -                | -             |
| <b>PC14.</b> communicate and behave appropriately with all genders and PwD  | -               | -                  | -                | -             |
| <b>PC15.</b> escalate any issues related to sexual harassment at workplace according to POSH Act                      | -               | -                  | -                | -             |
| Financial and Legal Literacy  | 2               | 3                  | -                | -             |
| <b>PC16.</b> select financial institutions, products and services as per requirement                                  | -               | -                  | -                | -             |
| <b>PC17.</b> carry out offline and online financial transactions, safely and securely                                 | -               | -                  | -                | -             |
| <b>PC18.</b> identify common components of salary and compute income, expenses, taxes, investments etc                | -               | -                  | -                | -             |
| <b>PC19.</b> identify relevant rights and laws and use legal aids to fight against legal exploitation                 | -               | -                  | -                | -             |
| Essential Digital Skills  | 3               | 4                  | -                | -             |
| <b>PC20.</b> operate digital devices and carry out basic internet operations securely and safely                      | -               | -                  | -                | -             |
| <b>PC21.</b> use e- mail and social media platforms and virtual collaboration tools to work effectively               | -               | -                  | -                | -             |
| <b>PC22.</b> use basic features of word processor, spreadsheets, and presentations                                    | -               | -                  | -                | -             |









| Assessment Criteria for Outcomes  | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks |
|---|-----------------|--------------------|------------------|---------------|
| Entrepreneurship  | 2               | 3                  | -                | -             |
| <b>PC23.</b> identify different types of Entrepreneurship<br>and Enterprises and assess opportunities for<br>potential business through research  | -               | -                  | -                | -             |
| <b>PC24.</b> develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion   | -               | -                  | -                | -             |
| <b>PC25.</b> identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity  | -               | -                  | -                | -             |
| Customer Service  | 1               | 2                  | -                | -             |
| PC26. identify different types of customers   | _               | -                  | -                | -             |
| <b>PC27.</b> identify and respond to customer requests and needs in a professional manner.  | -               | -                  | -                | -             |
| <b>PC28.</b> follow appropriate hygiene and grooming standards  | -               | -                  | -                | -             |
| Getting ready for apprenticeship & Jobs   | 2               | 3                  | -                | -             |
| <b>PC29.</b> create a professional Curriculum vitae (Résumé)  | -               | -                  | -                | -             |
| <b>PC30.</b> search for suitable jobs using reliable offline<br>and online sources such as Employment<br>exchange, recruitment agencies, newspapers etc.<br>and job portals, respectively | -               | -                  | -                | -             |
| <b>PC31.</b> apply to identified job openings using offline /online methods as per requirement  | _               | -                  | -                | -             |
| <b>PC32.</b> answer questions politely, with clarity and confidence, during recruitment and selection   | _               | -                  | _                | -             |
| <b>PC33.</b> identify apprenticeship opportunities and register for it as per guidelines and requirements   | _               | -                  | -                | -             |
| NOS Total   | 20              | 30                 | -                | -             |









# National Occupational Standards (NOS) Parameters

| NOS Code            | DGT/VSQ/N0102                   |
|---------------------|---------------------------------|
| NOS Name            | Employability Skills (60 Hours) |
| Sector              | Cross Sectoral                  |
| Sub-Sector          | Professional Skills             |
| Occupation          | Employability                   |
| NSQF Level          | 4                               |
| Credits             | 2                               |
| Version             | 1.0                             |
| Last Reviewed Date  | 18/02/2025                      |
| Next Review Date    | 18/02/2028                      |
| NSQC Clearance Date | 18/02/2025                      |

# Assessment Guidelines and Assessment Weightage

#### **Assessment Guidelines**

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each

Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down

the proportion of marsks for Theory and Skills Practical for each PC.

2. The assessment for the theory part will be based on the knowledge bank of questions created by the SSC.

3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected

elective/optional NOS/set of NOS.

4. Individual assessment agencies will create unique question papers for the theory part for each candidate at

each examination/training center (as per assessment criteria below).









5. Individual assessment agencies will create unique evaluations for skill practical for every student at each

examination/ training center based on these criteria.

6. To pass the Qualification Pack assessment, every trainee should score a minimum of 70% of % aggregate

marks to successfully clear the assessment.

7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.

#### Minimum Aggregate Passing % at QP Level : 70

(**Please note**: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

#### **Assessment Weightage**

#### Compulsory NOS

| National Occupational<br>Standards   | Theory<br>Marks | Practical<br>Marks | Project<br>Marks | Viva<br>Marks | Total<br>Marks | Weightage |
|--|-----------------|--------------------|------------------|---------------|----------------|-----------|
| ELE/N7109.Set up circuits and electrical components in the mechatronics system       | 30              | 55                 | -                | 15            | 100            | 25        |
| ELE/N7110.Install, test and use the sensors and actuators in the mechatronics system | 30              | 55                 | -                | 15            | 100            | 25        |
| ELE/N7111.Install, test and use microcontroller in the mechatronics system           | 30              | 55                 | -                | 15            | 100            | 30        |
| ELE/N1002.Apply health and safety practices at the workplace                         | 35              | 65                 | -                | -             | 100            | 10        |
| DGT/VSQ/N0102.Employability<br>Skills (60 Hours)                                     | 20              | 30                 | 0                | 0             | 50             | 10        |
| Total  | 145             | 260                | -                | 45            | 450            | 100       |







# Acronyms

| NOS  | National Occupational Standard(s)               |
|------|---|
| NSQF | National Skills Qualifications Framework        |
| QP   | Qualifications Pack                             |
| TVET | Technical and Vocational Education and Training |







# Glossary

| Sector                                      | Sector is a conglomeration of different business operations having<br>similar business and interests. It may also be defined as a distinct<br>subset of the economy whose components share similar characteristics<br>and interests.   |
|---|--|
| Sub-sector                                  | Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.   |
| Occupation                                  | Occupation is a set of job roles, which perform similar/ related set of functions in an industry.  |
| Job role                                    | Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.  |
| Occupational<br>Standards (OS)              | OS specify the standards of performance an individual must achieve<br>when carrying out a function in the workplace, together with the<br>Knowledge and Understanding (KU) they need to meet that standard<br>consistently. Occupational Standards are applicable both in the Indian<br>and global contexts. |
| Performance Criteria<br>(PC)                | Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.  |
| National<br>Occupational<br>Standards (NOS) | NOS are occupational standards which apply uniquely in the Indian context.   |
| Qualifications Pack<br>(QP)                 | QP comprises the set of OS, together with the educational, training and<br>other criteria required to perform a job role. A QP is assigned a unique<br>qualifications pack code.   |
| Unit Code                                   | Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'  |
| Unit Title                                  | Unit title gives a clear overall statement about what the incumbent should be able to do.  |
| Description                                 | Description gives a short summary of the unit content. This would be<br>helpful to anyone searching on a database to verify that this is the<br>appropriate OS they are looking for.   |
| Scope                                       | Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.  |









| Knowledge and<br>Understanding (KU) | Knowledge and Understanding (KU) are statements which together<br>specify the technical, generic, professional and organisational specific<br>knowledge that an individual needs in order to perform to the required<br>standard.  |
|-------------------------------------|--|
| Organisational<br>Context           | Organisational context includes the way the organisation is structured<br>and how it operates, including the extent of operative knowledge<br>managers have of their relevant areas of responsibility.   |
| Technical Knowledge                 | Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.   |
| Core Skills/ Generic<br>Skills (GS) | Core skills or Generic Skills (GS) are a group of skills that are the key to<br>learning and working in today's world. These skills are typically needed<br>in any work environment in today's world. These skills are typically<br>needed in any work environment. In the context of the OS, these include<br>communication related skills that are applicable to most job roles. |
| Electives                           | Electives are NOS/set of NOS that are identified by the sector as<br>contributive to specialization in a job role. There may be multiple<br>electives within a QP for each specialized job role. Trainees must select<br>at least one elective for the successful completion of a QP with Electives.   |
| Options                             | Options are NOS/set of NOS that are identified by the sector as<br>additional skills. There may be multiple options within a QP. It is not<br>mandatory to select any of the options to complete a QP with Options.  |